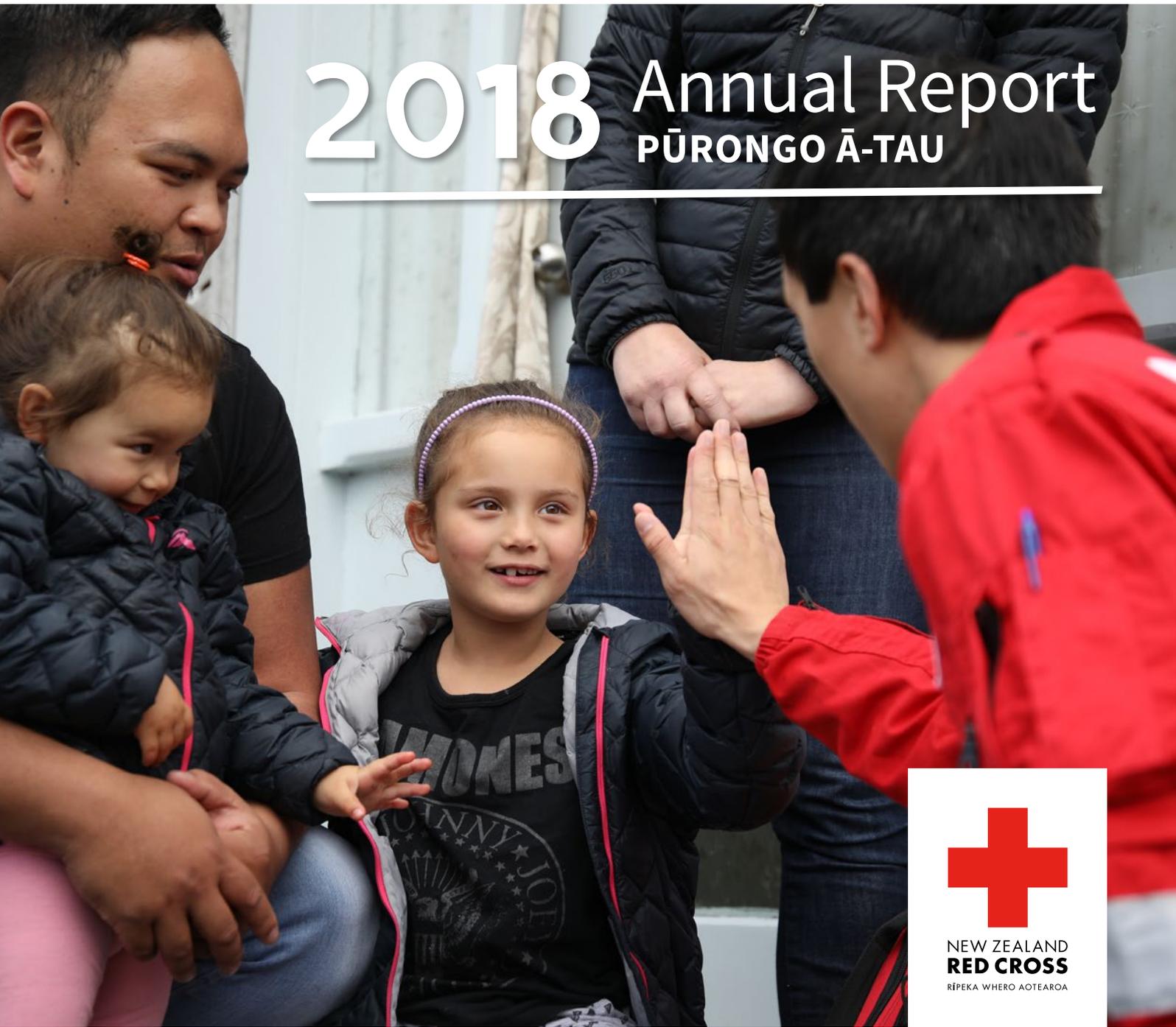


# 2018 Annual Report

PŪRONGO Ā-TAU

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NEW ZEALAND  
**RED CROSS**  
RĪPEKA WHERO AOTEAROA

# NEW ZEALAND RED CROSS 2018 ANNUAL REPORT PŪRONGO Ā-TAU



**Our mission is to improve the lives of vulnerable people by mobilising the power of humanity and enhancing community resilience.**

## HERE FOR GOOD

**At New Zealand Red Cross Rīpeka Whero Aotearoa, we are hard at work helping to strengthen and empower communities. In your community and around the world, you will find our team providing assistance where it's needed most.**

The activities of New Zealand Red Cross over this past year demonstrate our capacity and the impact of our work, here at home as well as further afield.

All across Aotearoa, our members are doing good. Whether supporting new Kiwis in their settlement journey, transporting people to vital appointments or helping keep homes warm during winter, we are grateful for the thousands who volunteer. Thank you – your time and generosity have helped us to do good for more than a century.

In schools and communities, we have been working to increase resilience and educate people about disaster preparedness.

We've also supported the city of Invercargill, the seventh and most recent settlement location in New Zealand, as it opens its arms to former refugees.

Meanwhile, our Disaster Welfare and Support Teams continue to train and prepare. In the first half of 2018, teams across the country were deployed 12 times to help people affected by adverse weather.

Internationally, our delegates are at the forefront of the world's largest humanitarian crisis in Bangladesh, providing vital aid to those in need.

We have also been working with our Pacific neighbours in preparedness and recovery and assisting communities as they continue to recover from an aggressive cyclone season. All over the world, you'll find our Kiwi delegates providing practical support and expertise.

Our efforts are only possible because of all those who make up our New Zealand Red Cross whānau. With your support, we are good and ready for whatever the future holds.



# National President's Report

**PŪRONGO Ā-MOTU A  
TE PEREHITINI**



**This past year, New Zealand Red Cross continued to do great work in our communities. From helping new Kiwis settle into their homes to training people in vital first aid skills, New Zealand Red Cross has been supporting people across the breadth and depth of New Zealand Aotearoa.**

This year also marked an important moment for New Zealand Red Cross as we evaluated and shared the learnings from our Canterbury Earthquake Recovery Programme. Since 2011, we have been supporting the recovery journey of people throughout the Canterbury region, and it is encouraging to witness the lessons learned from past events being implemented in new creative programmes.

At an international level, the International Red Cross and Red Crescent Movement came together to review progress and to discuss our strategic direction. The International Federation of Red Cross and Red Crescent Societies (IFRC) launched the beginning of its Strategy 2030 development, and we have nationally launched our own workshops and consultations. This will be an important opportunity to ensure our organisation remains relevant to communities in the future.

Along with the members of the National Board, I would like to acknowledge the efforts of all those who support our work in New Zealand Aotearoa and around the world. My thanks to all our members and staff for an inspiring year and to our counsellors of honour for their continued guidance and advice on all matters Red Cross.

Over the past six years as National President, I have watched our organisation thrive and flourish. As I step down from my role, I look forward to seeing how New Zealand Red Cross continues to grow, heartened to know that we as an organisation are here for good.

A handwritten signature in black ink that reads "Jenny McMahon".

**Dr Jenny McMahon, MBE, FNM, CRSNZ**  
National President



Our Rise Up programme helps young people build confidence and develop skills through adventure.

# Secretary General's Report

**PŪRONGO A TE  
HĒKERETARI MATUA**



**It has now been more than a year since I joined New Zealand Red Cross. Over this time, I have witnessed again and again the incredible work of all our New Zealand Red Cross people.**

This year, we have been actively involved in the disaster risk management cycle, particularly through furthering recovery efforts in the earthquake-affected regions of Kaikōura, Hurunui and Canterbury, as well as those affected by floods in Eastern Bay of Plenty. I am encouraged to hear positive stories of our ongoing New Zealand Red Cross presence in these areas. We have used these experiences to shape our strategies for years to come, with our new disaster risk management and fundraising strategies now in place.

Internationally, we continue to work with our Red Cross Red Crescent colleagues, deploying international delegates around the globe. This year, we deployed New Zealand Red Cross medical staff to support the large population movements in Cox's Bazar. Our delegates also responded to natural disasters and humanitarian crises in the Pacific, South-East Asia and other parts of the world.

As we look forward to the future, Strategy 2030 will be a core document guiding our activities for the next 10 years. Over the next 12 months, we will be focused on what the future will look like. I look forward to working with all of you to develop a strategy that reflects the needs and aspirations of all our people.

To everyone who has given their time, donated to us or lent a hand this year, thank you. Your efforts make a real difference for people in need and are hugely inspiring. I know that we stand good and ready to face the future together, and I look forward to an exciting and challenging year ahead.

A handwritten signature in black ink, appearing to read 'Niamh Lawless'.

**Niamh Lawless**  
Secretary General



# Governance

## KĀWANATANGA



**DR JENNY MCMAHON**  
MBE, FNM, CRSNZ

**National President, November 2010,  
elected President November 2012**

After hearing of the work of New Zealand Red Cross nurses on the Thai-Cambodian border back in 1983, Jenny applied to be a New Zealand Red Cross international delegate. She has since completed multiple deployments as a nurse and nutritionist in Asia and Africa. She now works as a company director.

“With an established niche in disaster preparedness, response and recovery in New Zealand, it is important for us all to understand our individual and collective roles. It is timely, then, that we further develop the dissemination and training of our expertise.”



**JERRY TALBOT, HDA**

**Vice President, November 2012 to present**

Jerry has served as New Zealand Red Cross Secretary General and became head of the Asia-Pacific department for the IFRC Societies in Geneva in 1989. He spent the following two decades working around the world, from Zimbabwe to the Maldives.

“We are experiencing a concerning escalation in the numbers of disasters affecting people each year. How we manage the first hours after disaster strikes is vital to the health and well-being of our families and neighbours. Wherever we are, we should be ready and prepared.”



**KERRY NICKELS**

**Vice President, November 2015 to present**

Kerry is a lawyer who has held legal, governance and commercial roles in retail, utilities and financial businesses. She joined the New Zealand Red Cross National Board in November 2015.

“As the call to assist vulnerable people here and overseas increases, it is encouraging to see the dedication and generosity of our people. Further opportunities and challenges will arise as the world changes, but I am sure we will still be assisting vulnerable people in the next century.”



**MAT DARLING**

**Youth Representative,  
November 2012 to present**

Mat is the youth representative on the New Zealand Red Cross National Board and works for an environmental engineering company in Christchurch.

“New Zealand Red Cross, as part of our communities, has an important role in supporting Kiwis to be prepared for potential emergencies. Guided by our Fundamental Principles, we need to continue to challenge ourselves to do more, do better and reach further to improve our communities’ resilience.”



**JOHN DYER, NZGD**  
**October 2017 to present**

John initially joined New Zealand Red Cross in 2001 as a member of the Central Region Board. After deploying to Indonesia as a New Zealand Red Cross international delegate in 2005, he then worked for the IFRC in Geneva until September 2016. He joined the New Zealand Red Cross National Board in October 2017.

“It is always inspiring to see the dedication that New Zealand Red Cross people have in contributing to the everyday well-being of communities and also in enabling those communities to prepare for, respond to and recover from disasters.”



**WARREN JOHNSTONE**  
**October 2017 to present**

Warren is a qualified chartered accountant and is currently the Managing Partner and Senior Audit Partner at BDO in Christchurch. He joined the New Zealand Red Cross National Board in October 2017.

“I am truly inspired through witnessing the passion and commitment New Zealand Red Cross has for providing relevant support and addressing humanitarian need, without discrimination.”

We also acknowledge Paul Kiesanowski, Mohammed (Mo) Khan and Christopher (Chris) Batten who concluded their time on the New Zealand Red Cross National Board during the 2017-18 financial year.



**PHILIPPA (PIP) STEWART**  
**November 2014 to present**

With qualifications in nursing, public health and business, Pip’s background is in operational service delivery and senior and executive management, including work as a Red Cross international delegate. She is currently CEO for Brackenridge in Christchurch.

“New Zealanders coming together during times of crisis, emergency and disaster, showing immense care and compassion towards each other, is a great example of our nation’s strong humanitarian foundation.”



**SCOTT TAMBISARI**  
**November 2016 to present**

Scott works in Pasifika community development alongside his governance roles. He was previously President of the New Zealand Red Cross Nelson Branch, Deputy Chair of our Tasman/Marlborough Area Council and Deputy Chair of our National Youth Panel before joining the New Zealand Red Cross National Board in November 2016.

“I’m proud to be part of New Zealand Red Cross, an organisation that makes a real difference to the lives of people by working in practical ways to support the communities we serve.”



# National Youth Panel

TE MANA RANGATAHI



## MAKING YOUTH A CLEAR PRIORITY

**Our National Youth Panel seeks to support, equip and involve young humanitarians even more actively within our communities. This year, the National Youth Panel has been looking to the future of youth engagement in the International Red Cross and Red Crescent Movement.**

**Throughout the year, the panel has enabled Youth as Agents of Behavioural Change (YABC) peer educator training from the IFRC to take place. The YABC programme seeks to empower individuals to take up an ethical leadership role in their community.**

### **CASEY GLOVER**

**Since March 2018**

Southern-born and bred, Casey currently lives in Timaru. He has been involved with New Zealand Red Cross for a number of years. Passionate about the future of young people, Casey has already assisted in the implementation of various youth programmes in his region.

### **CHARLES LEAPER**

**Since February 2017**

Originally from Nelson, Charles has been part of New Zealand Red Cross for six years. He is studying towards a double degree in law and accounting. He enjoys engaging with young people and is also a member of the New Zealand Red Cross Nelson Area Council.

### **GRACE BENNETT**

**Since February 2017**

Grace has a background in psychology and currently works as an office manager in Auckland. Grace has previously worked with vulnerable youth, which fostered a passion for developing the potential of young people. She is currently the Mentoring Programme Coordinator for Empower Youth Trust.

## HANNAH CRUICKSHANK

Since July 2012

Growing up in Dunedin, Hannah became involved with New Zealand Red Cross in 2010 through the Youth Emergency Preparedness Programme. After high school, she joined the Navy and moved to Auckland where she joined the National Youth Panel in 2012. Hannah's dedication to making a difference is evident in her commitment, even while moving around five cities and welcoming her first child James.

## JACK ALISON

Since February 2017

From Whakatane, Jack now resides in Wellington and is a Bachelor of Arts graduate of Victoria University. Jack has a passion for community development and building resilience in young people. He has been involved with New Zealand Red Cross since 2016 in a variety of roles and currently sits on the New Zealand Red Cross Wellington Area Council.

## JOSE GOMEZ

Since February 2017

Jose recently completed studies in accounting and economics at the University of Waikato. In 2011, Jose began with New Zealand Red Cross, volunteering with Meals on Wheels and as a Disaster Welfare and Support Team member. Personal and professional experience both feed Jose's passion and skill set. He has held a number of roles in the Hamilton community, particularly working with former refugees.

## KERRI KOHLER-SAUNDERS

Since 2014

Kerri's first introduction to New Zealand Red Cross was after the February 2011 earthquake. He has since been involved in a number of capacities and is excited about New Zealand Red Cross and its future involving youth.

## KIANA BURKETT

Since February 2017

Driven by a passion to empower young people, Kiana volunteers for many organisations including New Zealand Red Cross. Kiana calls Taranaki home, currently sitting on the New Zealand Red Cross Taranaki Area Council and serving as secretary for the New Zealand Red Cross Branch in New Plymouth.

## REZ GARDI

February 2017 – June 2018

Rez was born in a refugee camp in Pakistan after her family escaped persecution in their homeland of Kurdistan. This journey motivated Rez to become New Zealand's first Kurdish female lawyer. Whilst Deputy Chair of the National Youth Panel, Rez received the Young New Zealander of the Year award in 2017, founded Empower (a refugee youth mentoring organisation) and was accepted into the Master of Laws programme at Harvard where she now studies.

## SARITA ALDRED

Since September 2015

Sarita's journey with New Zealand Red Cross began in 2013, and she is now involved in many activities in her home town of Dunedin. Sarita takes pride in seeing young people who begin at the grassroots level and become leaders in their communities and nationally. Sarita is currently Co-Deputy Chair of the National Youth Panel and Asia-Pacific Youth Network Liaison for New Zealand Red Cross.





DISASTER MANAGEMENT

**91%** of people saw our Canterbury recovery work as highly effective.

**391** trained Disaster Welfare and Support Team members from

**32** different countries.



MIGRATION PROGRAMMES

Through our settlement programme, we welcomed **1,021** people from **23** countries.

Nearly **350** people within the programme were supported into work experience and start-up employment.



RESTORING FAMILY LINKS

Responded to **127** enquiries.

Helped **95** families in their search for missing loved ones.



INTERNATIONAL PROGRAMMES

**63** international delegates deployed to **20** countries.

**68** Pacific instructors trained by New Zealand Red Cross delegates in first aid training. These Pacific instructors have gone on to train around **9,200** members of their communities.



# HERE FOR GOOD



**FIRST AID**

**1,100** people completed our Psychological First Aid course this year.

**65,000** people were trained in first aid across Aotearoa this year.



**RED CROSS SHOPS**

**1,054** people generously gave their time to volunteer at their local Red Cross Shop.

**46** Red Cross Shops across New Zealand.



**118,493** volunteer hours.

**17,954** people transported through Community Transport.

**3,631** Meals On Wheels drivers.

**537,358** meals delivered.

**3,777** curtains rehomed via curtain banks.

**17,389** students completed People Savers.



# Disaster Risk Management

WHAKAHAERE AITUĀ



**Disasters don't discriminate – they can happen at any time, anywhere and affect anyone. Our Disaster Risk Management programmes help communities in Aotearoa prepare for, respond to and recover from disasters.**

**The kaupapa of our Disaster Risk Management programmes is to connect, care and prepare.**

We work to ensure that affected or at-risk communities have a sense of connection and belonging, that care of vulnerable people is prioritised and that all our communities are prepared for future challenges.

This has been a busy year for our Disaster Welfare and Support Teams. In the first five months of 2018, our teams responded to 12 requests for assistance due to severe weather events and disasters, and we also established our second membership-led and funded Community Relief Team, strengthening community-supported disaster response.

The significant impact of our recovery work was recognised through an independent evaluation of our Canterbury Earthquake Appeal Recovery Programme. It found that New Zealand Red Cross was the number one identified organisation that provided support across the Canterbury region, with 91 per cent of people seeing our work as being highly effective and 70 per cent recognising that our support had as much or more impact as that provided by family and friends.

To help keep communities connected in the wake of the March 2017 flooding in Eastern Bay of Plenty, we launched a Community Transport service that has taken more than 600 passengers to important appointments.

We continue to assist communities as they recover from the November 2016 earthquake. We have distributed 1,300 winter bedding and care packs in the affected regions and distributed children's grants totalling \$280,000 to 22 schools. Our schools' resilience programme pilot Kia Pakari was launched this year, taking 1,300 students from around the country on a virtual field trip that highlighted lessons from Kaikōura and Hurunui.

“  
The best part of volunteering with Red Cross is being able to bring a smile to people in a crisis. Often the small things make a big difference.  
”

**KELLY, DISASTER WELFARE  
AND SUPPORT TEAM MEMBER**



# Migration Programmes

## NGĀ KAUPAPA HUNGA WHAKARERE



**We are proud to welcome people from refugee backgrounds to Aotearoa and support them to make a home, connect with new communities and gain employment.**

**In early 2018, Invercargill became the seventh location in New Zealand to welcome former refugees.**

Through our settlement programme, we welcomed 1,021 people from 23 countries. Many of these new Kiwis are from Syria, Myanmar and Colombia.

Our work would not be possible without our dedicated team who support former refugees as they find a home in their new communities. This past year, close to 1,000 individuals have given their time and resources to contribute to our refugee settlement work across Aotearoa.

Through our Pathways to Employment programme, which connects new Kiwis with local businesses and offers support on their employment journey, more than 400 former refugees actively sought work. Nearly 350 people within the programme were supported into work experience and start-up employment.

Our Resettlement Youth Workers, with their own personal refugee journey, continue to make an impact with young new Kiwis. This innovative service provides youth-focused orientation and support. The feedback and outcomes of this service are extremely inspiring.

Across the year, Refugee Trauma Recovery, our Wellington-based service, assisted 122 former refugees in addressing well-being challenges arising from experiences of torture and trauma. We also provided education, training and consultation to a range of service providers and facilitated a successful art therapy group for young people aged 9–13. The sharing of expertise across all migration programmes has led to a better understanding of trauma-informed practice while enhancing our cross-cultural knowledge.



“

I feel really happy to start my new life here.

**FLOR CIRO AND DILAN CALERO WERE AMONG THE FIRST FORMER REFUGEES FROM COLOMBIA TO BE SETTLED IN INVERCARGILL THIS YEAR**

”



# Restoring Family Links

TE WHAKAROA I NGĀ  
HONONGA WHĀNAU



**We work to reconnect families across the world separated by armed conflict, disaster and migration. We do this through helping search for missing loved ones, in facilitating the exchange of family news and attempting to identify the fate of those reported missing.**

**This year, the Restoring Family Links team responded to 127 enquiries from individuals and families across 39 countries.**

We assisted 95 families in their search for missing loved ones or to maintain family links and also provided support to 32 individuals and families, including referrals and ideas for conducting their own searches.

The past year has continued to be a period of growth and development for Restoring Family Links. In April 2017, the Restoring Family Links Practitioner role was created. This has enabled us to implement systems and approaches that enhance the sustainability, accessibility and visibility of this service.

Our small team has also drawn on the immensely valuable voluntary assistance of skilled members to help with project work.

We continue our work alongside the authorities in delivering a coordinated response to inquiries for the missing in times of large-scale disasters in Aotearoa. Our Restoring Family Links service delivery and a cross-programme collaboration with our New Zealand Red Cross Disaster Welfare and Support Teams has expanded and, together, we are developing our response capabilities with a focus on effectiveness and scalability.

Our active participation and contribution to the global Red Cross Red Crescent family links network and the development of the new global Restoring Family Links strategy continues. We are also exploring the use of new tools and technologies and how these can enhance our service to the individuals and families we assist.

Photo: ICRC

“

No matter how much time has passed, people still want to know what's happened to their family members. Knowing who our family is can help our understanding of who we are.

**MIRIAM BUGDEN, RESTORING FAMILY LINKS COORDINATOR**

”



# International Programmes

## NGĀ KAUPAPA Ā-AO



**Since its first cyclone relief mission to Samoa in the 1930s, New Zealand Red Cross has played an essential role in supporting Pacific Red Cross National Societies to enhance their humanitarian preparedness, response and recovery capacity so they can better meet the needs of vulnerable and crisis-affected populations.**

**This past year, our international programmes continued to support our neighbours in the Pacific through capacity building, disaster resilience, preparedness and response and developing telecommunications capability.**

We've also helped many communities beyond the Pacific, from Abuja to Yangon. In the past 12 months, we have continued our mission to improve the lives of vulnerable people by deploying 63 highly-skilled medical professionals and technical specialists to 20 countries.

The world we live in is changing rapidly. We have adapted our programmes to build greater resilience and support communities with preparedness and recovery. Our support has helped the Red Cross Red Crescent Climate Centre in the Pacific bring leading global knowledge and climate-smart practices to the region. We have also worked with Pacific Red Cross National Societies to improve their day-to-day and disaster response information management through developing a standardised information and communication technology tool.

Building resilience and capacity in communities remains the best way to reduce the impact of crises, and to that end, New Zealand Red Cross first aid instructors have trained 68 Pacific instructors, who have in turn trained around 9,200 members of their communities.

We are also a key partner in the Integrated Community-Based Risk Reduction programme in Timor-Leste, which focuses on building the emergency preparedness capacity of the Red Cross National Society and increasing resilience in the community. We have also continued to pre-position non-food items such as blankets, tarpaulins and kitchen sets in locations across the Pacific, ensuring there can be rapid response to immediate humanitarian needs following a disaster.



“

I'm proud of the Kiwi team in Cox's Bazar; we were able to do a lot of good work.

**OUR KIWI DELEGATES, LIKE LEINA, ARE ON THE GROUND AT THE CENTRE OF THE WORLD'S LARGEST HUMANITARIAN CRISIS**

”



# International Humanitarian Law

TURE NGĀ TANGATA O TE AO



**Red Cross takes pride in promoting knowledge and respect for International Humanitarian Law – the ‘rules of war’ protecting people who are not, or are no longer, taking part in a conflict.**

**Raising awareness of International Humanitarian Law (IHL) and assisting in its implementation is a distinctive part of the work of the International Red Cross and Red Crescent Movement.**

We must promote respect for international humanitarian law found in the Geneva Conventions and other treaties that protect vulnerable people in conflict.

In New Zealand, our work focuses on legal frameworks that can protect vulnerable people in humanitarian emergencies, working with various groups including students, academics and voluntary groups to explore themes such as explosive weapons in populated areas, sexual and gender-based violence and the Red Cross Red Crescent position on nuclear disarmament.

This year has seen a focus on engaging New Zealand Red Cross people to reflect on our Fundamental Principles and the values that support those principles to help strengthen a culture of non-violence and peace.

We continue to work to engage secondary school students with IHL and the impact of conflict on women and girls. In December 2017, we hosted the sixth New Zealand International Humanitarian Law Moot Court competition where teams from all six New Zealand law schools argued fictional cases based on real war crimes. We are grateful to the judges who volunteered their time, to Victoria Law School, the Law Foundation, Bell Gully Law and the International Committee of the Red Cross for their support.

To promote and support the implementation of IHL obligations, New Zealand Red Cross also provides the secretariat for the New Zealand IHL Committee, comprising government ministries and experts from civil society. This year, New Zealand Red Cross also assisted with submissions to government on disarmament issues.



“

There are people around the world who are really suffering. We need to learn about IHL so we can really help people.

**ODETTE, UNIVERSITY OF CANTERBURY  
LAW STUDENT WHO PARTICIPATED IN  
THE DEC 2017 LAW MOOT**

”

# Community Programmes

NGĀ KAUPAPA HAPORI



**You'll find good people doing good things in neighbourhoods right across Aotearoa. Whether it's delivering a hot meal, providing a lift to the doctor or mentoring young people, our friendly members make a difference in Kiwi communities.**

**Every day, our members are busy volunteering across New Zealand, and this year, they clocked up an incredible 118,000 hours to help us do good in Aotearoa.**

Our Meals on Wheels and Community Transport drivers are friendly and familiar faces helping keep vulnerable or isolated people connected with their communities. This year, our Meals on Wheels teams delivered more than 537,000 meals to people all around the country, and our Community Transport drivers helped 17,954 people reach vital appointments.

As winter approached, our members helped supply 863 households with 5,818 pairs of curtains. New Zealand Post launched the Red Cross Curtain Call campaign in April 2018 to encourage Kiwis to help us ensure families stay warm over the colder months. The campaign continued through until the end of July 2018.

The future of New Zealand Red Cross lies in our passionate younger members, and our youth programmes are therefore an integral part of New Zealand Red Cross. This year, Bounce, a youth-led project formed as part of the Canterbury Earthquake Recovery Programme, started transitioning into a nationally-focused initiative. As part of this, the Bounce team recently released a series of innovative workshops to support youth well-being.

Through the Ministry of Youth Development's Youth in Emergency Services programme, more than 50 young responders were trained by local emergency service representatives including our own Disaster Welfare and Support Team members. Also this year, 17,389 primary and intermediate students received first aid training through our People Savers programme, thanks to the support of AMI Insurance.



“

I enjoy the company here and I just want to be independent as soon as possible.

**RUKIA, A FORMER REFUGEE WHO VOLUNTEERS WITH THE INVERCARGILL CURTAIN BANK**

”



# First Aid

## WHAKAORA WHĀWHAI



**Our First Aid Training empowers everyday Kiwis to respond to medical emergencies and to save the lives of loved ones, neighbours and colleagues.**

**Our training team has delivered lifesaving skills to more than 65,000 people across Aotearoa this year through our wide range of courses including essential first aid, full WorkSafe compliance training and specialised courses for sports organisations, lone workers, children and electrical workers.**

Many people who have trained with us have applied their skills and knowledge in everyday emergency situations, effectively saving lives with confidence.

We continue to promote community Automated External Defibrillator (AED) stations so that communities have easy access to this lifesaving technology within the critical first few minutes of a cardiac arrest. The Powerheart range of AEDs we supply have been used on numerous occasions to assist work colleagues and members of the public.

We are at the leading edge of modern learning practices, offering our first aid course participants alternative learning paths to enhance their skills. Our face-to-face courses incorporate modern teaching resources, and we have seen growth in the number of people learning first aid theory through our online learning platform and First Aid app.

Our online shop, which retails vital first aid and emergency preparedness products, was successfully launched during the year.

We have begun to upgrade our New Zealand Red Cross training venues to include modern technology. Our venues in Dunedin and Nelson now provide improved facilities for our clients, enhancing their learning experience.

As a Category 1 training provider, we will continue to develop the training experience for our clients, enable more Kiwis to perform vital first aid with confidence and offer fit-for-purpose first aid kits and lifesaving AEDs.



“

I absolutely see how essential it is, especially when somebody's life is in the balance, to have first aid skills.

**MARY, ONE OF OUR RED CROSS INSTRUCTORS PROVIDING FIRST AID TRAINING TO OVER 65,000 PEOPLE THIS YEAR**

”



# Red Cross Shops

NGĀ TOA RĪPEKA WHEREO



**Our Red Cross Shops are full of good people doing great things, from Kiwis donating goods to support our humanitarian activities to members working with us to do good in their community and for New Zealand Red Cross.**

**We do good in local communities by supplying products at reasonable prices and increasing our revenue contribution to New Zealand Red Cross.**

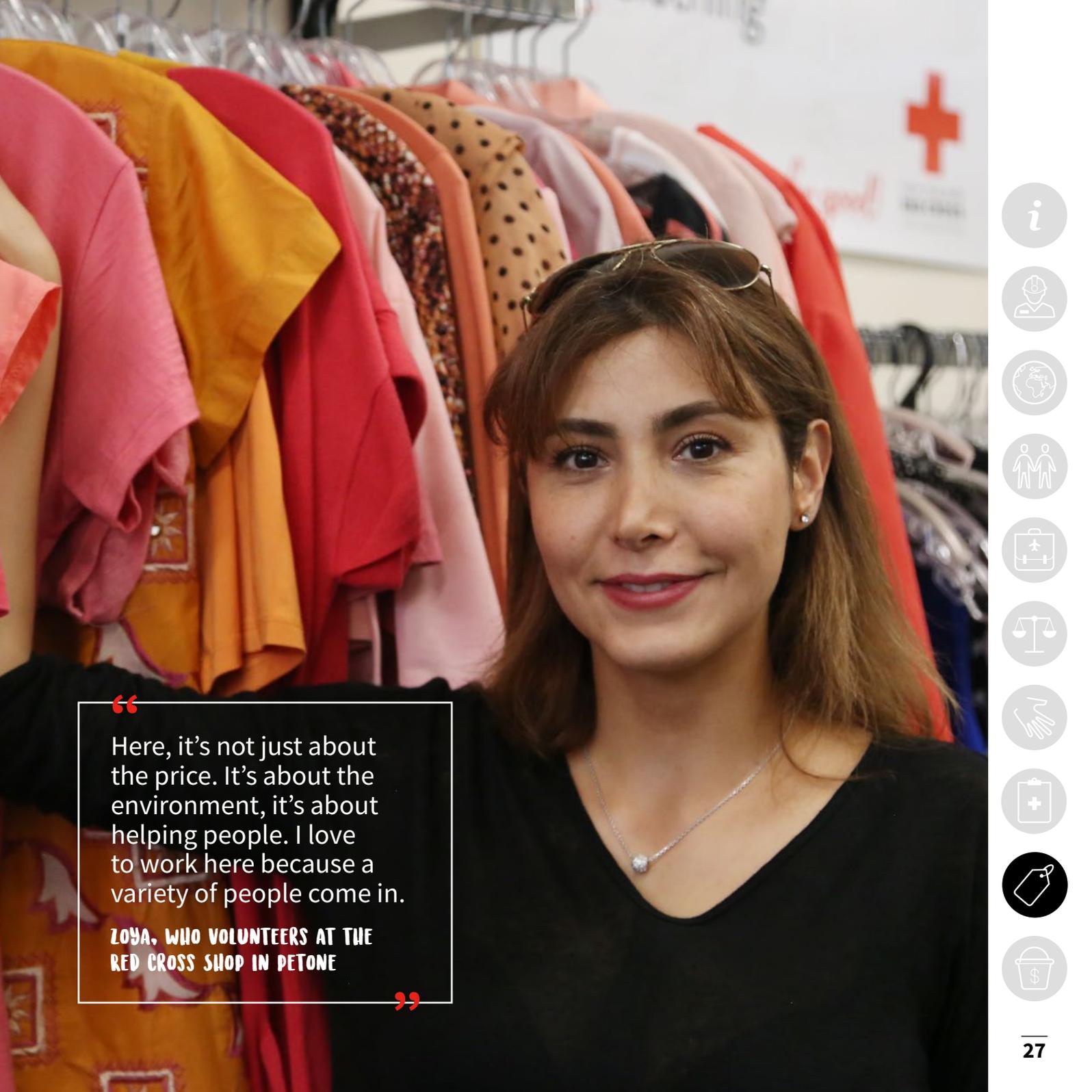
Thanks to the 1,054 dedicated people who generously give their time by volunteering at their local Red Cross Shops, we continue to raise funds to support New Zealand Red Cross programmes at home and overseas. This revenue generation is further enhanced by our new, lean retail structure.

This year, we opened four superstores in Takanini, Panmure, Invercargill and Richmond, incorporating a contemporary fit-out and Red Cross Shop branding. All four shops are performing very well through improving revenue streams, helping us expand in strategic locations, modernising our brand image and maximising New Zealand Red Cross exposure in local communities. There are currently 46 Red Cross Shops nationwide.

We continue to value our strong relationships with IQ Training Services, Kathmandu, Country Road, H&M, Zara and David Jones. We are also prioritising building new relationships with companies that donate goods otherwise destined for landfill.

Additional delivery trucks have been purchased to improve New Zealand Red Cross donation collections and to enable delivery of furniture and household goods, which we now sell in many of our Red Cross Shops.

We plan to open another four superstore Red Cross Shops, including in Wairau Park and Henderson in Auckland, and we will continue to roll out new branding in existing shops.



“  
Here, it’s not just about the price. It’s about the environment, it’s about helping people. I love to work here because a variety of people come in.  
”

**ZOYA, WHO VOLUNTEERS AT THE RED CROSS SHOP IN PETONE**

# Financial Summary

## WHAKARĀPOPOTANGA PŪTEA

**The New Zealand Red Cross Group recorded a total net surplus for the year of \$1.7 million for the 12 months to 30 June 2018. This is after spending \$25.0 million on a range of humanitarian activities.**

As explained in previous years, because of the requirements of accounting standards, the overall operating results are distorted by our significant ongoing spending on recovery activities in Christchurch following the 2010 and 2011 earthquakes and the November 2016 North Canterbury earthquake. A significant proportion of funds raised for Special Appeals are spent in subsequent financial years.

The following table summarises the financial performance of New Zealand Red Cross, highlighting the surplus from ongoing activities separately from Christchurch Recovery and Special Appeals. Much of the donated funds for the 2016 North Canterbury earthquake and Cyclone Winston received in 2016/17 were spent in 2018.

New Zealand Red Cross Group		
<i>in thousands of dollars</i>	2018	2017
Net Surplus excluding Christchurch Recovery and Special Appeals	1,306	937
Net (Deficit) on Christchurch Earthquake Recovery	(3,475)	(3,851)
Net Surplus/(Deficit) for Special Appeals	(1,141)	2,189
Change in Fair Value of Investments	4,165	2,398
Other Comprehensive Revenue and Expense	839	3,940
<b>Surplus/(Deficit) for the Year</b>	<b>1,694</b>	<b>5,613</b>

Overall total revenue of \$44.7 million was 4.9% below the previous financial year. This was primarily due to revenue from Special Appeals being down from \$4.3 million to \$1.4 million. Receipts from Legacies and Bequests were 24% higher, which will by their nature vary year on year.

The Christchurch Recovery expenditure has decreased in line with its planned completion in the 2018/19 financial year. Due to the scale and continuing needs of the community, it has taken more than seven years to responsibly deliver support and provide recovery services. Grants and activities totalling \$3.3 million of the closing reserve is presently committed with the balance of funds expected to be committed in the 2018/19 financial year. The focus of the remainder of the programme is on working with communities in Christchurch to strengthen resilience and help them be better prepared to withstand shocks and disasters in the future.

## TRADING AND ADMINISTRATION ACTIVITIES

Revenue from First Aid Training increased on the previous year with over 65,000 New Zealanders trained during the year. While sales of First Aid kits increased, this was offset by lower than expected sales of Automated External Defibrillators (AEDs) due to a competitive market.

Red Cross Shop income increased during the year largely through the opening of new large format stores and purchase of trucks which have enabled us to expand our sales of furniture. New large format stores were opened in Takanini, Panmure, Richmond and Invercargill. Proactive cost management and a review of the retail operating model has enabled us to achieve an increased trading surplus, which goes to fund New Zealand Red Cross' delivery of its humanitarian and community programmes.

## FUNDRAISING ACTIVITIES

Successful fundraising activity from all sources supports our broad range of humanitarian work. Fundraising income totalled \$19.6 million for the year.

### Major areas of fundraising were:

- Individual Giving, Corporate Sponsorships, Trusts & Foundations totalling \$13.2 million continues to be a major source of fundraising.
- Legacies totalling \$5.0 million have again provided significant revenue this year, reflecting the number of people remembering New Zealand Red Cross in their bequests for which we are very grateful.
- Special Appeals raised \$1.4 million with the majority of funds being raised for Tropical Cyclone Gita, the Myanmar Refugee Crisis and South Asia floods.

## HUMANITARIAN ACTIVITIES

During the year, we spent a total of \$25.0 million on humanitarian activities. A large component of this is \$3.6 million for Christchurch Recovery programmes and \$1.6 million for North Canterbury Recovery programmes. Our work with former refugees in New Zealand is a major focus for New Zealand Red Cross with expenditure of \$7.5 million which is largely for government funded programmes. Expenditure on international humanitarian programmes, which includes supporting our international delegates in the field and other National Societies faced with emergencies, has totalled \$5.1 million. This is funded by public donations and other fundraising as well as a contract with the Ministry of Foreign Affairs and Trade.

The work carried out by our Branches represents a significant component of both our fundraising revenue as well as the delivery of domestic humanitarian programmes. The net revenue generated by Branches in the year totalled \$0.6 million from activities including the annual appeal, special appeals, Meals on Wheels, retail, Community Transport, book sales and property rental.



## RED CROSS FOUNDATION

The Red Cross Foundation generates sustainable revenue streams that provide annual funding to New Zealand Red Cross while also maintaining the value of investments. The net surplus for the year was \$2.5 million, which was similar to the previous year. Gross revenue for the financial year was \$0.95 million, with expenses of \$2.64 million. There was an increase in the fair value of the Foundation's investments of \$4.16 million to 30 June 2018. Total assets managed by the Foundation were \$52.8 million at 30 June 2018.

The Foundation paid operating grants of \$2.3 million to New Zealand Red Cross during the year, which goes to support the delivery of humanitarian programmes.

For the first year since the 2010 Canterbury and 2011 Christchurch earthquakes, New Zealand Red Cross invested 25% of Legacies and Bequests totalling \$1.6 million in the Foundation.

The Foundation continues to be well served by the Trustees who volunteer their time to ensure the funds of New Zealand Red Cross are invested wisely for the long-term benefit of the National Society.

## STATEMENT OF FINANCIAL POSITION

Members' Funds represented by Net Assets at 30 June 2018 were \$93.0 million (2017: \$91 million). Net Assets includes cash \$14.3 million (2017: \$15.5 million), property, plant, equipment and intangibles of \$29.2 million (2017: \$27.5 million) and investments of \$49.6 million (2017: \$45 million).

The financial position of the National Society remains in a healthy position with an increase of \$5.4 million in Accumulated Funds, although we will always be dependent on the success of our ongoing fundraising efforts and trading activities to support humanitarian needs. Returns from the Red Cross Foundation and continued careful financial stewardship of the National Society continue to ensure a sound financial platform.

New Zealand Red Cross Foundation		
<i>in thousands of dollars</i>	2018	2017
<b>Total Revenue</b>	<b>954</b>	<b>2,223</b>
Operating Grant to NZRC	2,320	1,800
Interest paid to NZRC on Deposits	170	165
Other Expenses	152	143
<b>Total Expenses</b>	<b>2,642</b>	<b>2,108</b>
Net Income/loss	(1,688)	115
Net (Loss)/Gain on financial instruments and hedges	4,165	2,398
<b>Net Surplus/(Deficit)</b>	<b>2,477</b>	<b>2,513</b>



# New Zealand Red Cross Incorporated

**SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2018**

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## Independent Auditor's Report on the Summary Financial Statements

### To the Members of New Zealand Red Cross Incorporated

#### Qualified Opinion

The summary consolidated and separate financial statements of New Zealand Red Cross Incorporated (the 'Society') and its subsidiaries (the 'Group'), which comprise the summary consolidated and separate statement of financial position as at 30 June 2018, and the summary consolidated and separate statement of comprehensive revenue and expense, summary consolidated and separate statement of changes in members' funds and summary consolidated and separate cash flow statement for the year then ended, and related notes, are derived from the audited consolidated and separate financial statements of the Group for the year ended 30 June 2018. We expressed a qualified audit opinion on those consolidated and separate financial statements in our report dated 15 September 2018.

In our opinion, the accompanying summary consolidated and separate financial statements, on pages 34 to 39, are consistent, in all material respects, with the audited consolidated and separate financial statements, in accordance with PBE FRS 43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

However, the summary consolidated and separate financial statements are qualified to the equivalent extent as the audited consolidated and separate financial statements of the Group for the year ended 30 June 2018.

#### Summary consolidated and separate financial statements

The summary consolidated and separate financial statements do not contain all the disclosures required by Public Benefit Entity Standards. Reading the summary consolidated and separate financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated and separate financial statements and the auditor's report. The summary consolidated and separate financial statements and the audited consolidated and separate financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited consolidated and separate financial statements.

#### The audited consolidated and separate financial statements and our report thereon

We expressed an unmodified audit opinion on the audited consolidated and separate financial statements in our report dated 15 September 2018. The basis for our qualified audit opinion is that, in common with other organisations of a similar nature, control over the revenues from donations prior to being banked is limited. It was not practicable to extend our examination of donations beyond the accounting for amounts received as shown by the accounting records of the group, or to determine the effect of the limited control.

#### The National Board's responsibilities for the summary consolidated and separate financial statements

The National Board is responsible on behalf of the Group for the preparation of the summary consolidated and separate financial statements in accordance with PBE FRS 43: *Summary Financial Statements*.

#### Auditor's responsibilities

Our responsibility is to express an opinion on whether the summary consolidated and separate financial statements are consistent, in all material respects, with the audited consolidated and separate financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) 810 (Revised): *Engagements to Report on Summary Financial Statements* ('ISA (NZ) 810').

Other than in our capacity as auditor and the provision of advisory services, we have no relationship with or interests in the Society or any of its subsidiaries. These services have not impaired our independence as auditor of the Society and Group.

#### Restriction on use

This report is made solely to the National Board. Our audit has been undertaken so that we might state to the National Board those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the National Board as a body, for our audit work, for this report, or for the opinions we have formed.

*Deloitte Limited*

Deloitte Limited  
Wellington, New Zealand  
15 September 2018

This audit report relates to the summary consolidated and separate financial statements of New Zealand Red Cross Incorporated (the 'Society') and its subsidiaries (the 'Group') for the year ended 30 June 2018 included on the Society's website. The National Board are responsible for the maintenance and integrity of the Society's website. We have not been engaged to report on the integrity of the Society's website. We accept no responsibility for any changes that may have occurred to the summary consolidated and separate financial statements since they were initially presented on the website. The audit report refers only to the summary consolidated and separate financial statements named above. It does not provide an opinion on any other information which may have been hyperlinked to/from these summary consolidated and separate financial statements. If readers of this report are concerned with the inherent risks arising from electronic data communication they should refer to the published hard copy of the summary consolidated and separate financial statements and related audit report dated 15 September 2018 to confirm the information included in the summary consolidated and separate financial statements presented on this website.



## NEW ZEALAND RED CROSS INCORPORATED

### SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE FOR THE YEAR ENDED 30 JUNE 2018

	New Zealand Red Cross Group		New Zealand Red Cross Incorporated	
<i>in thousands of dollars</i>	2018	2017	2018	2017
<b>REVENUE</b>				
<b>Revenue from Exchange Transactions</b>				
Trading Activities	13,048	13,238	13,048	13,238
Interest Received	541	483	627	578
Dividends Received	797	1,984	-	-
Other Exchange Revenue	743	260	670	94
<b>Revenue from Non-exchange Transactions</b>				
Grants & Contracts	9,104	7,974	11,424	9,773
Public Donations & Other Fund Raising	14,647	17,625	14,647	17,625
Legacies & Bequests	5,000	4,018	5,000	4,018
Other Non-exchange Revenue	869	1,453	869	1,451
<b>Total Revenue</b>	<b>44,749</b>	<b>47,035</b>	<b>46,285</b>	<b>46,777</b>
<b>EXPENDITURE</b>				
Personnel Costs	27,314	25,789	27,264	25,736
Special Appeals and Christchurch Recovery Expenses	1,589	2,337	1,589	2,337
Other Expenses	19,156	19,634	19,054	19,541
<b>Total Operating Expenses</b>	<b>48,059</b>	<b>47,760</b>	<b>47,907</b>	<b>47,614</b>
<b>Net surplus/(deficit) from operating activities</b>	<b>(3,310)</b>	<b>(725)</b>	<b>(1,622)</b>	<b>(837)</b>
Change in Fair Value Investments	4,165	2,398	-	-
<b>Net surplus/(deficit) after fair value adjustments</b>	<b>855</b>	<b>1,673</b>	<b>(1,622)</b>	<b>(837)</b>
Net Gain on Land and Buildings Revaluation	839	3,940	839	3,940
<b>Total Comprehensive Revenue and Expense</b>	<b>1,694</b>	<b>5,613</b>	<b>(783)</b>	<b>3,103</b>

The accompanying notes on pages 37–39 form part of these summary consolidated financial statements

# NEW ZEALAND RED CROSS INCORPORATED

## SUMMARY STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2018

	New Zealand Red Cross Group		New Zealand Red Cross Incorporated	
<i>in thousands of dollars</i>	2018	2017	2018	2017
<b>ASSETS</b>				
Total Current Assets	18,447	22,426	20,762	24,698
Total non-Current Assets	78,853	72,848	47,532	44,231
<b>Total Assets</b>	<b>97,300</b>	<b>95,274</b>	<b>68,294</b>	<b>68,929</b>
<b>LIABILITIES</b>				
Total Current Liabilities	4,271	3,939	4,028	3,882
<b>Net Assets</b>	<b>93,029</b>	<b>91,335</b>	<b>64,266</b>	<b>65,047</b>
<b>MEMBER'S FUNDS</b>				
Accumulated funds	70,072	64,601	41,309	38,313
Restricted Funds	2,767	3,908	2,767	3,908
Christchurch Reserve	3,329	6,804	3,329	6,804
Asset revaluation Reserve	16,861	16,022	16,861	16,022
<b>Total Member's Funds</b>	<b>93,029</b>	<b>91,335</b>	<b>64,266</b>	<b>65,047</b>

The accompanying notes on pages 37–39 form part of these summary consolidated financial statements

For and on behalf of the National Board who authorised the issue of these summary consolidated financial statements on 15 September 2018.



**Jenny McMahon**  
National President



**Niamh Lawless**  
Secretary General



## NEW ZEALAND RED CROSS INCORPORATED

### SUMMARY STATEMENT OF CHANGES IN MEMBERS' FUNDS FOR THE YEAR ENDED 30 JUNE 2018

<i>in thousands of dollars</i>	New Zealand Red Cross Group		New Zealand Red Cross Incorporated	
	2018	2017	2018	2017
<b>OPENING MEMBER'S FUNDS</b>	91,335	85,978	65,047	62,200
Net Surplus/(Deficit) for the year	855	1,673	(1,622)	(837)
Other Comprehensive Revenue and Expense	839	3,940	839	3,940
<b>Total Comprehensive Revenue and Expense</b>	<b>1,694</b>	<b>5,613</b>	<b>(783)</b>	<b>3,103</b>
Prior Year Adjustment	-	(256)	-	(256)
<b>Closing Member's Funds</b>	<b>93,029</b>	<b>91,335</b>	<b>64,266</b>	<b>65,047</b>

The accompanying notes on pages 37–39 form part of these summary consolidated financial statements

## NEW ZEALAND RED CROSS INCORPORATED

### SUMMARY STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2018

<i>in thousands of dollars</i>	New Zealand Red Cross Group		New Zealand Red Cross Incorporated	
	2018	2017	2018	2017
Net cash flows from Operating Activities	965	(3,956)	2,491	(2,720)
Net cash flows from Investing Activities	(2,205)	(596)	(4,291)	(1,936)
<b>Net Decrease in Cash and Cash Equivalents</b>	<b>(1,240)</b>	<b>(4,552)</b>	<b>(1,800)</b>	<b>(4,656)</b>
Cash and Cash Equivalents at the beginning of the year	15,538	20,090	12,901	17,557
<b>Cash and Cash Equivalents at the end of the year</b>	<b>14,298</b>	<b>15,538</b>	<b>11,101</b>	<b>12,901</b>

The accompanying notes on pages 37–39 form part of these summary consolidated financial statements

# NEW ZEALAND RED CROSS INCORPORATED

## NOTES TO THE SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2018

### 1. Reporting Entity

The New Zealand Red Cross Incorporated (New Zealand Red Cross) is a charity, domiciled in New Zealand, registered under the Charities Act 2005 and is a public benefit entity (PBE) for the purposes of financial reporting in accordance with the Financial Reporting Act (2013).

New Zealand Red Cross is part of the largest humanitarian organisation in the world, helping people wherever they might be, international or in our own communities, to improve the lives of vulnerable people by mobilising the power of humanity and enhancing community resilience.

The New Zealand Red Cross Foundation is a charitable trust registered under the Charitable Trusts Act 1957, registered under the Charities Act 2005 and is a PBE for the purposes of financial reporting. The Foundation was established in 1978 to hold and invest funds on behalf of New Zealand Red Cross. The primary objective of the Foundation is to provide a source of sustainable funding for New Zealand Red Cross through investment activity.

These consolidated financial statements for the year ended 30 June 2018 comprise the activities of New Zealand Red Cross Incorporated, its branches and the New Zealand Red Cross Foundation (New Zealand Red Cross Group). They were authorised for issue by the New Zealand Red Cross National Board on 15 September 2018.

### 2. Basis of Preparation

The summary financial statements have been extracted from the full financial statements of New Zealand Red Cross. The summary financial statements have been prepared in accordance with PBE FRS 43 Summary Financial Statements. The summary financial statements cannot be expected to provide as complete an understanding as provided by the full financial statements. Information extracted from the full financial statements has not been restated or reclassified.

The full financial statements are available on request by contacting the General Manager, Commercial and Shared Services, PO Box 12-140, Wellington 6144 or email [payables@redcross.org.nz](mailto:payables@redcross.org.nz). The full financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand. They comply with Tier 1 PBE accounting standards.

### 3. Members' Funds

Members' Funds comprise Accumulated Funds, Restricted Funds, Christchurch Reserve and the Asset Revaluation Reserve.

- Accumulated Funds are those received and used for those general purposes which are the responsibility of the New Zealand Red Cross National Board.
- Restricted Funds are funds that have been restricted by the donor or by the New Zealand Red Cross National Board as to their use.
- Christchurch Reserve represents the balance of funds held from the two earthquake appeals launched in September 2010 and February 2011.
- Asset Revaluation Reserve represents the accumulated revaluation increases in the fair value of land and buildings.



## NEW ZEALAND RED CROSS INCORPORATED

### NOTES TO THE SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2018

#### 4. Summary of Comprehensive Revenue and Expense by Classification

New Zealand Red Cross Group	Trading Activities		Administration & Management Activities	
	2018	2017	2018	2017
<i>in thousands of dollars</i>				
Total Revenue	13,819	13,269	1,239	2,671
Total Expenses	12,078	11,830	6,389	6,355
<b>Net surplus/(deficit) before fair value adjustments</b>	<b>1,741</b>	<b>1,439</b>	<b>(5,150)</b>	<b>(3,684)</b>
Change in Fair Value Investments	-	-	4,165	2,398
Net Gain on Land and Buildings Revaluation	-	-	839	3,940
<b>Total Comprehensive Revenue and Expense</b>	<b>1,741</b>	<b>1,439</b>	<b>(146)</b>	<b>2,654</b>

New Zealand Red Cross Incorporated	Trading Activities		Administration & Management Activities	
	2018	2017	2018	2017
<i>in thousands of dollars</i>				
Total Revenue	13,818	13,269	2,776	2,415
Total Expenses	12,077	11,830	6,238	6,212
<b>Net surplus/(deficit) before fair value adjustments</b>	<b>1,741</b>	<b>1,439</b>	<b>(3,462)</b>	<b>(3,797)</b>
Net Gain on Land and Buildings Revaluation	-	-	839	3,940
<b>Total Comprehensive Revenue and Expense</b>	<b>1,741</b>	<b>1,439</b>	<b>(2,623)</b>	<b>143</b>

#### 5. Contingent Liabilities

There are no contingent liabilities at balance date.

#### 6. Events after Balance Date

Legacies of \$0.75m were received in July 2018, which have been recognised as revenue with a corresponding receivable for the year ended 30 June 2018 (2017: \$2.95m).

Fundraising & Contract Activities		Humanitarian Activities		Christchurch Recovery		Total	
2018	2017	2018	2017	2018	2017	2018	2017
29,431	30,803	63	15	197	277	44,749	47,035
4,304	5,415	21,675	20,032	3,612	4,128	48,059	47,760
<b>25,127</b>	<b>25,388</b>	<b>(21,612)</b>	<b>(20,017)</b>	<b>(3,415)</b>	<b>(3,851)</b>	<b>(3,310)</b>	<b>(725)</b>
-	-	-	-	-	-	4,165	2,398
-	-	-	-	-	-	839	3,940
<b>25,127</b>	<b>25,388</b>	<b>(21,612)</b>	<b>(20,017)</b>	<b>(3,415)</b>	<b>(3,851)</b>	<b>1,694</b>	<b>5,613</b>

Fundraising & Contract Activities		Humanitarian Activities		Christchurch Recovery		Total	
2018	2017	2018	2017	2018	2017	2018	2017
29,431	30,801	63	15	197	277	46,285	46,777
4,304	5,413	21,676	20,031	3,612	4,128	47,907	47,614
<b>25,127</b>	<b>25,388</b>	<b>(21,613)</b>	<b>(20,016)</b>	<b>(3,415)</b>	<b>(3,851)</b>	<b>(1,622)</b>	<b>(837)</b>
-	-	-	-	-	-	839	3,940
<b>25,127</b>	<b>25,388</b>	<b>(21,613)</b>	<b>(20,016)</b>	<b>(3,415)</b>	<b>(3,851)</b>	<b>(783)</b>	<b>3,103</b>



# Thank You

TĒNĀ RAWA ATU KOE



**Our humanitarian work at home and overseas would not be possible without the generous assistance of our partners, donors, supporters and hardworking members. Every day, thousands of Kiwis give up their time and lend a hand. To everyone who has supported New Zealand Red Cross,**

*Thank you.*



## CORPORATE PARTNERS

### Principal Partners



### Community Partners



## CORPORATE SUPPORTERS

Bell Gully  
Carpet Court Ltd  
Country Road  
Paramount Marketing Ltd  
Progressive Enterprises  
Steeles Law Solicitors Ltd  
Vodafone New Zealand  
Waldorf Apartments NZ

## SPECIAL APPEAL

ANZ Staff Foundation  
The Mangere Market Trust  
The Mexico Group Ltd  
PricewaterhouseCoopers Foundation  
Ryman Healthcare Ltd  
Schneider Electric NZ Ltd  
Vodafone Warriors  
Waldorf Apartments NZ

## TRUSTS, GRANTS AND FUNDING

Department of Internal Affairs:

- National Lottery Scheme
- Lottery Community Facilities
- Community Organisations Grants Scheme – North Taranaki

500 Ti Rakau Ltd  
Guardian Trust  
Harvey Weir Charitable Trust  
JN Williams Memorial Trust HB Williams Turanga Trust  
The James Ian Urquhart Family Trust  
Lois McFarlane Charitable Trust  
Margaret Neave Charitable Trust  
Ministry of Business, Innovation and Development  
Ministry of Foreign Affairs and Trade  
Ministry of Social Development  
Ministry of Youth Development  
Mullane Charitable Trust  
New Zealand Law Foundation  
Otago Community Trust  
The Phillip Verry Charitable Foundation  
Public Trust  
Room Simmons Charitable Trust  
St Joans Charitable Trust  
Sutherland Self Help Trust  
Thomas Richard Moore Trust  
Trust Waikato  
West Georgia Trust



# Honours and Awards

NGĀ HŌNORE ME NGĀ TOHU



## INTERNATIONAL AWARDS

### **Florence Nightingale Medal (FNM)**

Gail Ann Corbett

Guru Dev Kaur Singh

Barbara Fay Turnbull

### **Henry Davison Award (HDA)**

Jerry Talbot, Central Hawke's Bay Branch

## NEW ZEALAND RED CROSS AWARDS

### **International Service Award**

Moya McTamney, Mount Maunganui

Tadateru Konoe, Japanese Red Cross

### **Meritorious Service Award**

Julie Cook, Dunedin Branch

Tracey Cuthbertson, Dunedin Branch

Stella Robb, Marlborough Branch

### **Honorary Life Member**

Duncan Quinn, Waiheke Island Branch

Jennifer Strawbridge, Central Hawke's Bay Branch

David Devenport, Southland Branch

Colin Growcott, Hokitika Branch

Paul Hawke, Hastings Branch

Hilda Dever, Hastings Branch

Laureen Leonard, Waiheke Island Branch

Mary Frances Bertrand, Waiheke Island Branch

Douglas Clark, Dunedin Branch

Lorraine Pringle, Balclutha Branch

Raymond Waters, Marlborough Branch  
Stella Robb, Marlborough Branch  
Priscilla Whyte, Upper Hutt Branch

### **National Certificate of Appreciation**

Christopher Batten, Wellington Area Council  
Paul Kiesanowski, Christchurch Area Council  
Scott Tambisari, Nelson Area Council

### **Service Award – 55 years**

Doris Fiddell, Auckland

### **Service Award – 50 years**

Moya McTamney, Mount Maunganui  
The Very Reverend Gavin Yates, Christchurch  
Adele Tyler, Auckland  
Beris Ince, Auckland  
Irene Frederickson, Auckland  
Elaine Utting, Auckland  
Jerry Talbot, Central Hawke's Bay Branch

### **Service Award – 45 years**

Joanna Slecht, Auckland  
Noelene Troupe, Auckland  
Jen Talbot, Central Hawke's Bay Branch  
Clare Judd, Waikato

### **Service Award – 40 years**

Selina Walker, Waitoa Branch  
Rhoda Bridger, Dunedin New Zealand Red  
Cross Choir  
Audrey McLoughlin, Tauranga Branch  
Eleanor Thomas, Timaru Branch  
Nancy Dobbie, Waimate  
Ursula Saunders, Kaiapoi Branch  
Eunice Jones, Tinwald Branch  
Judith (Judy) Skevington, Tinwald Branch  
Clare Judd, Waikato  
Glenice Gallagher, Waikato



# National Directory

RĀRANGI INGO Ā-MOTU

(AS AT 30 JUNE 2018)



## **PATRON**

Her Excellency the Right Honourable Dame Patsy Reddy, GNZM, QSO,  
Governor-General of New Zealand

## **NATIONAL BOARD**

### **National President**

Dr Jenny McMahon, MBE, FNM, CRSNZ

### **Vice Presidents**

Jerry Talbot, HDA

Kerry Nickels

### **Youth representative**

Mat Darling

Philippa (Pip) Stewart

Scott Tambisari

Warren Johnstone

John Dyer, NZGD

### **Board member changes during the 2017/18 financial year**

#### **Resigned members**

Paul Kiesanowski July 2011–October 2017

Christopher Batten 2 November 2014–24 August 2017

Mohammed Khan 2 November 2014–23 January 2018

#### **New board members**

Warren Johnstone 28 October 2017

John Dyer 28 October 2017

## COUNSELLORS OF HONOUR

Terry Butt

Joan Cockburn, CBE, JP (retired)

Lynette Jones, CNZM

Jocelyn, Lady Keith, CBE

The Right Honourable Justice Sir Kenneth Keith, ONZ, KBE, QC

Dr Ron Mackenzie, QSO

Penny Mason, ONZM

Gerald McDouall, OBE, JP (deceased May 2018)

Kerry Nolan (deceased October 2017)

Patricia O'Brien, QSO

Jane Smith

Sydney Smith

John Stevens

Jerry Talbot, HDA

Paul Watson

The Very Reverend Gavin Yates

Peter Young

## OFFICIALS

### International Humanitarian Law Consultant

The Right Honourable Justice Sir Kenneth Keith, ONZ, KBE, QC

## MANAGEMENT

### Secretary General

Niamh Lawless

### General Manager Corporate Services

Anne Smith

### General Manager Communications, Marketing, Fundraising

Shane Chisholm

### National Migration Programmes Manager

Rachel O'Connor

### National Community Programmes Manager

Shaun Greaves

### International Programmes Manager

Thomas Gurtner

### Disaster Risk Manager

Angela Sutherland



# What We Stand For

TĀ MĀTOU KAUPAPA



The Red Cross Fundamental Principles guide all we do, whether it's delivering a meal in a New Zealand town or providing medical care in Bangladesh.



## **HUMANITY** Te Ngākau Atawhai

The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all peoples.

## **IMPARTIALITY** Te Tōkeketanga

It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

## **NEUTRALITY** Te Whakaraupapa

In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

## **INDEPENDENCE** Te Tū Motuhake

The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

## **VOLUNTARY SERVICE** He Ratonga Tūao

It is a voluntary relief movement not prompted in any manner by desire for gain.

## **UNITY** Te Kotahitanga

There can be only one Red Cross or one Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

## **UNIVERSALITY** O te Ao

The International Red Cross and Red Crescent Movement, in which all societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.



# Get Involved

ME WHAKAURU ATU



## BECOME A DONOR OR A REGULAR GIVER

Your generosity will provide relief to communities affected by disaster, teach lifesaving first aid skills to students, support families that are forced to flee their homeland as they resettle in New Zealand and much more.

## LEAVE A LASTING GIFT IN YOUR WILL

Leaving a gift to New Zealand Red Cross in your will is one of the most significant and lasting ways you can help people in need in New Zealand and around the world, now and for future generations.

## FUNDRAISE FOR US

Get busy fundraising with us! Whether it's helping collect for our street appeal, running a marathon or holding a bake sale, fundraising is fun and every dollar you raise will help people in need.

## JOIN US

By becoming a New Zealand Red Cross member, you are joining one of the largest humanitarian organisations in the world and can make a real difference in your neighbourhood. Whether you are part of a branch, working in a disaster response team or volunteering for one of our many community activities, you will be an important part of the New Zealand Red Cross family.

## TAKE A NEW ZEALAND RED CROSS FIRST AID COURSE

Learn lifesaving skills from the world's leader in first aid right here in New Zealand, or buy a quality first aid kit for your home, car or workplace on our online shop.

## SHOP

Donate your quality goods, volunteer or shop at one of our Red Cross Shops around New Zealand.

## CONNECT

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